



How to communicate when facing a problem with Lockdown Browser

(During mock exam and actual exam)



- 1- The student communicates with the instructor to solve the technical problem
- 2- If the instructor is unable to solve the problem, the instructor contacts the college technician to solve it.
- 3- If the problem persists, the college technician communicates with the e-learning technicians to work on solving the problem.
- 4- The communication between the professor, the student and the technician is done through Microsoft Teams.